## Donna Ockenden

## February 2018

Betsi Cadwaladr Health Board (BCUHB) are asking the public for their suggestions regarding dementia and how to improve care for people living with it. A draft audit plan will be drawn up after the feedback has been received by the closing date of 30 April 2018. The questions to be considered are:

- 1. What should BCUHB be doing?
- 2. Are BCUHB doing it as they should be?
- 3. If not, how can they improve?

Before making suggestions it is worth looking at the improvements already committed to in the BCUHB Dementia Plan for 2018-21.

## These include:

- Making safeguarding stronger for people with dementia in BCUHBs care.
- Providing care that is safe, effective and compassionate.
- Making the places where BCUHB provides care dementia supportive and enabling.
- Making carers feel welcome, valued and supported.
- Making assessment and diagnosis quicker.
- Making attendance at the emergency or out-patient departments easier for people with dementia.
- Training all BCUHBs clinical staff to better understand dementia.

BCUHB requests people living with dementia and those people who support them should email their thoughts to: BCU.DementiaAuditPlan@wales.nhs.uk

Alternatively a form can be completed at: <a href="http://www.wales.nhs.uk/sitesplus/861/questionnaire/1287">http://www.wales.nhs.uk/sitesplus/861/questionnaire/1287</a>

The trust is also offering a £25 gift token to three people, selected randomly, who submit suggestions.