

# DonnaOckenden

## Voice from Tawel Fan

The following article is a letter sent to the Daily Post (wales) and published on May 17<sup>th</sup> 2017 from an attendee of one of the 'listening and engagement events'.

'Donna Ockenden has been commissioned by BCUHB to " Review the Governance Arrangements relating to the care of patients on Tawel Fan Ward prior to the closure on 9th December 2013 - and the Current Governance Arrangements in Older Peoples Mental Health at BCUHB". Donna Ockenden is visiting the Six Counties of North Wales for 'listening and engagement events' to ensure the user voice is central to her final report.

I attended the engagement meeting at Bangor University. There were two members of the Community Health Council, a lady from Age Concern, a Social worker, a carer from the third sector and myself. No family carer, nurse, doctor, NHS manager, university health educator attended. Is the problem that nobody has heard about these events or has everybody given up hoping that their 'voice' will be heard?

Over June - July there are events in Anglesey, Holywell, Ruthin, Wrexham, Prestatyn. For dates and venues contact Carol Williams at the Community Health Council 01248 679 284.

Donna Ockenden says "The voices of service users and service user representatives is central to accurate completion of our work". She needs support and evidence to give her report, 'authority and weight', when she presents it to BCUHB October 2017.'

Michael Joyce    Dolbenmaen