## Donna Ockenden

## **Case Study**

Date: 2015

Region: East London Hospital

**Overview:** Review of maternity services and providing professional advice to a Clinical Commissioning Group.

**The details:** In February 2015 concerns were raised following a fifth maternal death at a unit since 2013. A small number of midwives had raised serious concerns and claimed that the deaths could have been avoidable. They also alleged poor standards of care and a culture of racial discrimination were alleged.

Donna Ockenden Ltd was asked to provide independent and professional advice into the situation.

**Outcome:** The investigation found that the allegations could not be substantiated and couldn't identify any failings in standard of care.

Donna Ockenden Ltd provided support to the CCG and the Trust throughout the whole of 2015

Recommendations for improvement were made to the Trust and are being monitored by the Clinical Commissioning Group, the CQC, NHS England and Monitor. A number of Quality Summits were arranged with Donna Ockenden Limited providing professional advice to all of those Summits.